



## **Raintree Animal Hospital Boarding & Doggy Daycare Auto Pay Authorization**

### **Doggy Daycare Subscription Packages:**

5 Full Days: \$190

10 Full Days: \$360

Unlimited: \$500/ month

### **Subscription Packages Terms and Conditions:**

#### **Subscription Billing and Auto-Renewal:**

Subscription starts on the date you sign up for a subscription and submit payment via a valid payment method or reactivate a pre-existing subscription. Unless we otherwise communicate a different time period to you at the time of sign up or otherwise (such as a multi-month commitment plan), each billing cycle is a one-month length "Subscription Cycle". Your subscription package automatically renews each month, and we automatically bill the monthly subscription fee to your payment method each month, until your subscription is cancelled or terminated. For purposes of this Agreement, a "day" or "date" begins at 12:00am Mountain Std Time and ends at 11:59pm Mountain Std Time of that same calendar day. Where applicable, charges for one or more services may be prorated for any partial month of service. If you wish to change your current package selection (between 5 days, 10 days, and unlimited) you must alert us prior to the next monthly automatic payment. You acknowledge that the timing of when you are billed may vary, including if your subscription began on a day not contained in a given month (e.g. if you have a monthly subscription and became a paying subscriber on January 31, your payment method would be billed next on February 28). We may also offer you the ability to pause your subscription for a specified period of time by providing written notice prior to the date of your next automatic payment. If you do not cancel before the end of the pause period, billing will resume automatically. We reserve the right to change our pricing. In the event of a price change, we will attempt to notify you in advance of the change by sending an email to the email address you have provided to Raintree Animal Hospital Boarding & Doggy Daycare. If you do not wish to accept a price change, you may cancel your subscription. If you do not timely cancel your subscription, your subscription will be renewed at the price in effect at the time of renewal, without any additional action by you, and you authorize us to charge your payment method for these amounts. We will not be able to notify you of any changes in applicable taxes. Current accepted methods of payment are Visa, Mastercard, Discover, American Express and Care Credit. We reserve the right to change our accepted methods of payment. We are unable to accept payment for subscriptions in the form of personal check or generate an auto-renew subscription based on cash payments. If payment authorization is revoked or denied due to any circumstance (e.g. expiration, insufficient funds or otherwise), your subscription package will be terminated. You will remain responsible for any amounts you fail to pay in connection with your subscription, including collection costs, bank overdraft fees, collection agency fees, reasonable attorneys' fees, and arbitration or court costs. If you believe your subscription was terminated in error,

please contact Raintree Animal Hospital Boarding & Doggy Daycare Management. You are responsible for keeping your payment information up to date.

**Cancellation:**

You may cancel your subscription at any time before the end of the current billing period by providing written notice. Cancellation will take effect at the end of the current billing period unless otherwise specified. If you cancel, you will be able to continue to use Raintree Animal Hospital Boarding & Doggy Daycare services for the remainder of your subscription package, whether selected package was 5 days, 10 days or unlimited, less any days previously used during that billing period. Raintree Animal Hospital Boarding & Doggy Daycare reserves the right to terminate subscription packages at their discretion. No refunds or credit will be issued for subscription packages that were terminated by Raintree Animal Hospital Boarding & Doggy Daycare.

By signing this agreement, all parties agree to the terms as described above. Any questions or concerns that I may have had concerning this agreement were answered or discussed with Raintree Animal Hospital Boarding & Doggy Daycare Management. Both parties will receive a printed copy of this agreement and will be responsible for upholding its terms.

Package Selection:

**5 Full Days, monthly recurring charge of \$190**

**10 Full Days, monthly recurring charge of \$360**

**Unlimited, monthly recurring charge of \$500**

Name on Card (Responsible Party)

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Credit Card # \_\_\_\_\_

Expiration Date: \_\_\_\_\_ CVV: \_\_\_\_\_

Billing Zip Code: \_\_\_\_\_

Signature \_\_\_\_\_

Date: \_\_\_\_\_