

Raintree Animal Hospital Boarding Policies



Timnath Contact Info: (970)486-1807 boarding@raintreepets.com
5620 E. Harmony Rd. Timnath, CO 80547

Check-In and Check-Out Times: Monday - Friday: 7:30am to 6pm, Saturday: 8am to 6pm, Sunday: 10am to 6pm. PLEASE NOTE: Hours are subject to change during holidays.

Meals: You are encouraged to bring in your own food, it must be labeled with the pets' first and last name, food brand, and the amount normally fed at home. Please bring all food in a hard-sided, air-tight container. We can feed Hill's I/D for an additional charge: \$4.50/day for dry food, \$4.50/can for dogs, and \$4.50/can for cats.

Medication: Prescription medication(s) provided by owners must be in the original container and include the patient's name, medication name, strength, appropriate dosage, and the name of the prescribing veterinarian. We cannot accept prescription medication mixed in with your pet's food. Medication is administered at an extra charge of \$8.50 per pet per day. Insulin syringes may be subject to an additional disposal fee.

Bedding: We provide clean, comfortable bedding for all our guests that is changed out and washed as needed. If you choose to bring bedding for your pet during their stay here, please note that we cannot be responsible for bedding that is accidentally bleached, misplaced, soiled, destroyed, etc.

Toys/Personal Items: We do have toys and treats available that we provide for all our guests, however three (3) toys or personal items are allowed for each pet from home. Raintree Animal Hospital cannot be held responsible for items that are lost or ruined during their pets' stay so please do not leave anything of high value or importance. All items left should be permanently labeled with your pet(s) first and last name.

Safety, Health & Activity: Sometimes hyperactive pets can become hoarse from being vocal, get sore feet, lacerations, mouth trauma or other injuries from being overly active, or soiled coats from excitability. Raintree Animal Hospital reserves the right to sedate pets (after a vet exam) that are likely to cause harm to themselves due to anxiety. Safety and health are a top priority at Raintree Animal Hospital. Pets are regularly observed for changes in physical condition. If a pet appears to be sick or injured, owners are responsible for their pet's care and treatment. You can be assured that all precautions are taken to prevent injuries and address any health issues. A kennel environment can be like/compared to daycare for children. We strive to maintain an extremely clean and safe facility for your pet(s), but sometimes accidents do occur.

Diarrhea: Most pets that stay in a kennel adjust well, but sometimes pets can develop loose stools or diarrhea due to stress that can last for a variable amount of time. We currently use FortiFlora for cats and for dogs to help regulate their systems when they have diarrhea or upset stomachs. These are unique pro-biotic supplements that contain live active cultures to promote intestinal health and balance. We also have protocols in place to deal with diarrhea initially but cannot be held responsible for this common issue if the problem persists or worsens during your pet(s) stay.

Kennel Cough: Kennel cough is a contagious disease spread between dogs through respiratory transmission. However, like all vaccines, it is not 100% effective. It's very similar to the way the flu vaccine works in humans. There is always a risk of still contracting kennel cough when in any kennel environment. All our canine guests are required to be up to date on the Bordetella vaccine. If a pet contracts kennel cough during their stay, owners are responsible for the care and treatment.

Client Name: _____

Pet name(s): _____

By signing and dating below, I agree that I have read the Raintree Animal Hospital Boarding Policies and understand these policies.

Signature: _____ Print Name: _____ Date: _____

Phone Number(s) Where I Can Be Reached: _____